



## OFFICINE NICOLA GALPERTI E FIGLIO S.p.A.

Capitale Sociale € 2.582.500,00 interamente versato

Sede Legale e Amministrativa:

**23824 DERVIO (LC)** - Via Enrico Fermi, 46

C.C.I.A.A. Lecco n.00205990138 - R.E.A.79815 - C.F. e P.IVA IT00205990138

Stabilimento - Uffici Amministrativi / Workshop - Warehouse - Offices - Mailing address:

**22010 GERA LARIO (CO)** - Via Trivio Fuentes, 4

Tel. 0344-97200 - Fax 0344-97210

E-mail : [galperti@galperti.com](mailto:galperti@galperti.com) - [www.galperti.com](http://www.galperti.com)

*The Original*

POLICY CONCERNING QUALITY  
ASSURANCE OF OFFICINE NICOLA  
GALPERTI E FIGLIO S.P.A.

No.: Policy of quality- ONG -

Revision : MQ15 - 0      Date : 16/04/2018

## POLICY CONCERNING QUALITY ASSURANCE

Company Management establishes and periodically reviews the Company Quality Assurance Policy in conformity with the ISO 9001 standard.

Said policy is communicated through:

- this Quality Assurance Manual;
- the appropriate company document, taken from the following paragraph;
- specific presentation meetings

### 1.1.1. Officine Nicola Galperti Quality Assurance Policy

Officine Nicola Galperti has the purpose of:

- ✓ Knowing the customer's requirements / interested parties and exceeding their expectations.
- ✓ Transforming the customer's requirements and expectations into prescriptions for the product and the service, thus optimizing costs and results.
- ✓ Developing company processes to ensure products and services that conform with or improve the provisions.
- ✓ Promoting continuing improvements in processes, products and services.
- ✓ Involve all employees in meeting quality assurance objectives.
- ✓ All the core processes, for the manufacturing of flanges, including Forging, heat treatment, mechanical testing and machining activities are completely performed in house, except when eventually especially agreed with the Client.

The General Manager of the Officine Nicola Galperti provides that a single quality management system shall be instituted and maintained that is capable of exceeding the customer's expectations, by improving competitiveness.

Such a system shall be kept continuously in effect within the three production units so as to provide a real guarantee concerning all planning, manufacturing, working, control, testing and acceptance, supply and documentation activities.

In order to confer on all persons conducting quality assurance management functions the organizational authority and freedom to identify problems relating to quality assurance, and to initiate, recommend or provide the respective solutions and verify their implementation, the Officine Nicola Galperti's General Manager establishes that the quality assurance department (QMD) represents a separate line of authority that is completely independent of the production sector, and assigns the QMD department manager his own representative.



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The set of procedures referred to in the quality assurance manual constitutes the quality program instituted by the Officine Nicola Galperti in order to govern all activities (from sales to planning, supply, manufacturing, acceptance testing and post-sales assistance), that are needed to guarantee the product's quality and, thus, fulfill the customer's implicit and explicit (and binding) requirements according to contractual obligations. The content of the quality assurance program constitutes a specific obligation by the company's employees relative to their duties and responsibilities, to guarantee compliance with contractual obligations and prevent products that are not in compliance. Achievement of the desired quality level requires the employment and participation of all organizational components, whereas Management is responsible for the company's conduct for quality-related purposes.

Said company-based managerial control includes strategic planning, resource application and every systematic activity that contributes to quality. The organizational structure, definition of responsibilities, procedures and resources applied by Quality management jointly constitute the Officine Nicola Galperti's quality assurance system.

In order to ensure adherence to the rules laid down by the Quality Assurance Program, General Management has established and implemented a suitable Quality Assurance management function, installing it within its own organizational structure, in its own direct branches, to thereby give it the necessary autonomy and authority. In addition to engaging in the respective control and testing activities for materials and products, said function is intended to identify problems relating to quality, to recommend and initiate the most appropriate Quality Assurance Program solutions in light of contractual provisions that apply to each order. The Quality Assurance Management supervisor, as a Management representative, is thus empowered to intervene in every phase of the company's production activities and, if necessary, to shut down every activity that is conducted contrary to specifications. If a conflict exists between management's Quality Assurance Supervisor and any other company functionary, the former is required to inform General Management so as to apprise it concerning the bases for disagreement, thus providing for their resolution.