



## GALPERTI ENGINEERING and Flow Control S.p.A

MANUFACTURER OF PIPING & PRESSURE VESSEL COMPONENTS

Capitale Sociale € 2.000.000,00 interamente versato

Sede Legale e Amministrativa:

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Certified Quality Management System ISO 9001 -

Lloyd's Register approval certificate No: LRC 6013370/QMS/U/EN

Certified OHSAS 18001 - Bureau Veritas approval certificate No: IT262688/UK

API Monograms: 6A-0454; 6D-0277; 6DSS-0015

### GALPERTI ENGINEERING AND FLOW CONTROL S.p.A. QUALITY POLICY - Rev.10

The Company Management establishes and periodically reviews the Company Quality Policy in compliance with the ISO 9001: 2015, ISO 29001: 2011 and API Q1 ed. 9th standards.

This policy is widespread and communicated through:

- the present document posted on the bulletin board
- the Quality Manual
- specific presentation meetings

The Galperti Engineering General Manager in order to:

- ✓ maintain a quality management system according to ISO 9001:2015, ISO 29001:2011 and API Q1 9<sup>th</sup> ed. requirements
- ✓ continuously improve the efficacy of quality management system
- ✓ become aware of the needs of customer and exceed his expectations
- ✓ turn customer's needs and expectations into product and service requirements, thus optimizing costs and results
- ✓ realize business processes that assure products and services conform to requirements or better
- ✓ support continual improvements in processes, products and services
- ✓ involve all personnel in the achievement of quality goals

Establish the setting up and maintenance of a quality management system capable of exceeding customer's expectations, thus improving competitiveness.

Such system will be continuously implemented in the productive unit so as to provide an actual assurance on the development of all activities relating to engineering, manufacturing, working, checking, inspection, procurement and documentation.

In order to assign all persons carrying out quality management functions the organizational authority and freedom to identify quality issues and start, recommend or provide the relevant solutions and verify their fulfilment, Galperti Engineering Managing director decides that the quality department (QMD) shall represent a separate authority line, fully independent of the productive sector.

Galperti Engineering Managing director delegates the QMD service manager as his representative reporting directly to him, in order to assure the adherence to the rules defined by the quality program.

Besides carrying out the usual activities of checking and inspecting materials and products, such function has the task of identifying quality issues, recommending and starting the most appropriate solutions according to the Quality Program and to the contractual provisions applicable to each order. As Management representative, the Quality Manager has therefore the power of intervening in any step of business production activities and, if necessary, of stopping any activity that would be carried out in conflict with provisions. In case of conflict between the Quality Manager and any other company functions, the former shall inform the General Management in order to get acquainted with the reasons of controversy and have them settled.

The whole of the procedures concerning the quality manual is the quality program, which has been set up in order to regulate all the activities (from sales to engineering, procurement, manufacturing, inspection, up to after-sales service) suitable to assure the product quality and therefore the fulfilment of customer's both implicit and evident requirements (and the binding ones) according to contractual obligations. The quality program content represents a specific obligation to the company personnel as to their tasks and responsibilities in order to assure the fulfilment of contractual commitments and to prevent non-conform products. The achievement of the desired quality requires the commitment and participation of all organization elements, while the Management is responsible for the business quality management.

Such business management includes strategic planning, resource assignment and any systematic activity aimed at quality. The organizational structure, the definition of responsibilities, the procedures and resources assigned by Quality management are as a whole Galperti Engineering quality system.

Managing Director  
28/05/2018